

Internal/External Victim Services Casual - Quesnel

Position Title: Victim Services Worker	Agency: Prince George & District Elizabeth Fry Society
Department: Community, Social and Justice Programs	Employee Group: BCGEU- this position requires union membership
Current Location: Quesnel, BC	Salary Range Steps: \$23.10 – 26.91 (collective agreement)
Current Hours per week: Permanent Full Time (35 hours per week)	Position Status: Full Time
Current Shift Schedule: Monday- Friday 8:30 am – 4:00 pm	Anticipated Start Date: ASAP

NATURE OF POSITION:

We are seeking The Quesnel Community Based Victim Services Program provides crisis intervention, emotional support, safety planning, assistance in navigating the criminal justice system, liaison with justice personnel, and community resource referrals. Services are provided to individuals who are dealing with victimization resulting from domestic violence, partner assault, adult sexual assault, child sexual assault/abuse, stalking, human trafficking and criminal harassment.

The program provides information, referrals, support and accompaniments to clients. This position is required to work in a stressful environment often dealing with individuals working through difficult and high stress situations. The Victim Service Casual Worker will also be responsible for facilitating group sessions and developing/presenting webinars.

REQUIRED EDUCATION, TRAINING AND EXPERIENCE

- A minimum of a diploma in Human/Social Services or related field
- At least one (1) years' recent related work experience, working within a feminist framework
- Experience in the community social services sector and in the criminal justice systems and community based programs
- The ability to undergo a successful criminal record search and vulnerable sector search
- Strong cultural competency and socially inclusive practice.
- Demonstrated working knowledge of the justice system and issues/practices to violence against

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES

- Strong ability to conduct client intake and assessment
- Excellent understanding of the dynamics of abuse and gender violence
- Strong ability to maintain confidentiality and demonstrate a high degree of professional boundaries.
- Excellent ability to provide emotional support to clients through active listening, and validating client's emotions through an empowerment lens.
- Good knowledge of other community services and resources and ability to provide appropriate referrals to clients.
- Excellent ability to provide crisis response and intervention/support.
- Knowledge and experience working with individuals facing multiple barriers
- Ability to work with diverse clientele
- Ability to support client's interests and rights by performing duties such as liaising for clients with the police and Crown Counsel, obtaining information about client's cases including case status and hearing dates.
- Ability to provide court support services such as explaining court procedures, processes, and trial procedures and providing court orientation, accompaniment and information
- Ability to assist clients in completing legal forms such as Crime Victim Assistance Program and Victim Impact Statements.
- Ability to engage in public education to raise awareness of physical or sexual assault and/or abuse.
- Ability to develop community relationships and liaise with community service agencies.
- Good group facilitation/presentation skills and knowledge
- Ability to be flexible and respond to phone calls and walk in clients in crisis situations

- Strong knowledge about the dynamics of abuse, sexual assault, historical sexual abuse, criminal harassment.
- Proficient computer literacy including database programs and strong record keeping skills
- Ability to maintain accurate, and appropriate file notes
- Excellent written and oral communication skills
- Seek appropriate and timely managerial supervision and debriefing.
- Valid Class 5 BC Driver’s license and use of own vehicle for transportation if required.

To apply for this position please submit your resume and cover letter to the information below by noon.

Reply by email to: Shannon Smith shannon@pgefry.bc.ca	Date Posted: November 24, 2022
or Fax to : 250-563-8765	Closing Date: Noon, December 7, 2022

Diversity, equity and inclusion are essential to the goals of the Prince George and District Elizabeth Fry society, and we are committed to building a representative workforce. PG and District Elizabeth Fry Society encourages applications reflecting diversity of sexual orientation, gender identity or expression, racialization or ancestry, diverse abilities, political and religious beliefs, marital or family status, age and /or status as a First Nation, Metis, and Inuit or Indigenous person and any other equity seeking groups. We wish to reflect the richness of the diverse community of persons we serve.