

Domestic Violence Community Liaison Worker

Permanent Full-Time (35 Hours per Week)

Wage Grid 12: \$29.17 - \$33.49 per hour

Reports to: Family Programs Manager

Prince George, BC

About Us

At the Prince George & District Elizabeth Fry Society, we respectfully acknowledge that our work takes place on the traditional unceded territories of the Lheidli T'enneh, Skin Tyee, Nee Tahi Buhn, Cheslatta Carrier, Lake Babine, Wet'suwet'en, Ts'il Kaz Koh, and Lhtako Dene First Nations. The Prince George and District Elizabeth Fry Society is an intersectional feminist organization that provides programs and services to individuals who identify as women, children, and their families and who are at risk of, or have experienced, violence, abuse, inequities, marginalization, and/or criminalization. We contribute to a safe community by raising awareness, and promoting self-empowerment and resilience.

Working here you will find a passionate, dedicated team of employees who truly care about the people that walk through our doors. We celebrate diversity and treat each individual with respect, striving towards furthering reconciliation and cultural humility each day. Joining us provides an opportunity to enjoy an environment that fosters employee work-life balance, extended health & dental benefits, a generous Municipal Pension Plan, competitive wages, an employee and family assistance program, and a career where you can make a meaningful difference in the lives of others. For more about us, visit our website: pgefry.bc.ca

Our Commitment to Diversity, Equity, and Inclusion

Diversity, equity, and inclusion are essential to the goals of the Prince George and District Elizabeth Fry society, and we are committed to building a representative workforce. We encourage applications reflecting the richness of the diverse community of persons we serve. If you are passionate about this role but don't meet all the qualifications, we encourage you to apply anyway! You may be the right person for this job, or a great fit for another opening.

About the Position

We are seeking a passionate, empathetic, and trauma-informed individual to join our team as a Domestic Violence Community Liaison (DVCLW). This dynamic position works alongside individuals and families who have recently experienced gender-based violence and have been referred to the program by MCFD, to act as an advocate and support person that assists the client in navigating the systems required for each individual situation. In this role, you will work from a client-centered Feminist analysis to provide crisis intervention, emotional support, safety planning, community resource referrals, and assistance navigating the criminal justice and family court systems, as well as liaise with MCFD, to meet the needs of your clients. Your work will involve building relationships, offering resources, court

accompaniment, and advocacy to address the multiple barriers that victims face. The DVCLW must demonstrate dedication to cultural humility and the ability to work effectively with a diverse group of persons served, while upholding a high degree of confidentiality and professional boundaries. This role is required to work in a high-stress environment, as clients are often working through difficult situations and emotions. The DVCLW operates 8:30am-4:00pm Monday-Friday with some flexibility outside regular office hours, and requires the use of a personal vehicle for business purposes. We are part of the BCGEU and this position requires union membership.

Job Qualifications & Requirements

- A Bachelor's Degree in Social Work, Child & Youth Care, or related field.
- At least two (2) years related experience, and previous experience working with families who have experienced domestic violence
- Experience navigating community social services sector, criminal justice systems, and community-based programs on behalf of individuals and families
- Demonstrated ability to work effectively with diverse and marginalized populations
- Dedication to maintaining confidentiality and professional boundaries
- Working knowledge of community-based programs and related provincial and community supports
- Understand dynamics of abuse and gender-based violence from a Feminist perspective
- Provide crisis response and intervention/support, and comprehensive safety planning
- Provide court support services such as court orientation, accompaniments, and explaining procedures and processes
- Facilitate and support families in attending appointments with MCFD staff and/or other community support services involved for the purpose of addressing need and supporting change
- Ability to provide support to offenders and increase their self-awareness and understanding of the impact of violence and abuse upon their partners, children, and others
- Ability to work independently while handling complex situations
- Provide emotional support using active listening and validation
- Excellent knowledge of trauma-informed practice, and impact of violence/abuse on children's development
- Basic computer literacy and organizational skills
- Maintain accurate and appropriate file notes and records
- Excellent communication skills, both oral and written
- Seek appropriate and timely managerial supervision and debriefing
- A clear Police Criminal Record Check and Vulnerable Sector Screening
- Valid Class 5 BC Drivers' License, and use of own vehicle for transportation if required

Given the nature of the services we provide we take gender dynamics into consideration and are prioritizing applicants who can work effectively in a space dedicated to women and children who have experienced trauma and gender-based violence.

For a full Job Description please contact admin@pgefry.bc.ca



How to Apply

Interested candidates may forward their cover letter and resume to:

Katrina McGraw, Family Programs Manager
1575 -5th Ave
Prince George, BC
V2L 3L9

Email submissions: katrina@pgefry.bc.ca

Inquiries: (250) 563-1113

The anticipated start date for this position is: ASAP

Applications will be accepted until 12pm March 23, 2026. The society thanks all interested applicants, however only candidates selected for an interview will be contacted.